

First, identify the violation you would like to address:

## » Failure to provide recycling and/or organics service.

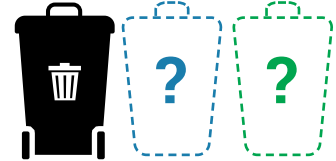
**How to Correct:** Order recycling and/or organics collection service.

To begin service at your location, contact the service provider for your city. You can determine your service provider by visiting [www.RecyclingRulesAC.org/cities-overview](http://www.RecyclingRulesAC.org/cities-overview) and selecting your city. You may request support at: [www.RecyclingRulesAC.org/request-assistance](http://www.RecyclingRulesAC.org/request-assistance).

**And/Or:** Provide documentation of existing recycling/organics collection service.

If you currently have recycling/organics service established at your location, you'll need to provide documentation of this service by updating our records online at: [www.RecyclingRulesAC.org/CRS](http://www.RecyclingRulesAC.org/CRS).

*For compliance with the ordinance, materials may be self-hauled, back-hauled, collected by a franchised hauler, taken by a contracted third-party, and/or collected via shared service with another account holder. Informal or unlicensed scavengers that collect recyclables do not meet the requirements for collection under the Mandatory Recycling Ordinance.*



Recycling and organics collection services are required for most businesses and multifamily properties in Alameda County.

## » Recyclables, organics, and/or garbage disposed in the incorrect bins.

**How to Correct:** Help staff, tenants, and/or contractors separate materials correctly.

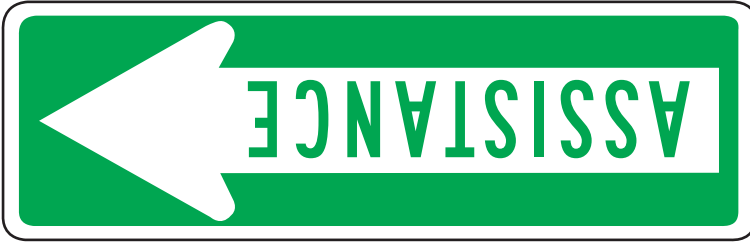
The Alameda County Waste Management Authority offers a variety of FREE tools and resources to help you comply with the law:

- Pre-made signs and stickers to label bins
- Online tools to create customized signs and posters
- Free indoor green bins in a variety of sizes
- Hands-on help at your site (see reverse)

Visit [www.RecyclingRulesAC.org/resources](http://www.RecyclingRulesAC.org/resources) to learn more about the free resources available to businesses and multifamily properties.



**Questions?** Call 510-891-6575 to leave a message for a call back, or visit [www.RecyclingRulesAC.org/questions](http://www.RecyclingRulesAC.org/questions).



Was your property found in violation of Alameda County's Mandatory Compost and Recycling Law?  
 Inside, find instructions on how to correct the violation and access free resources and assistance.

TAKE ACTION TO AVOID FUTURE FINES



## Free, Hands-On Help at Your Site

Bringing your site into compliance with Alameda County's Mandatory Compost and Recycling Law alongside your day-to-day operations can be challenging. That's why we are offering you free hands-on support from our knowledgeable field team. These representatives are separate from enforcement staff, and are available to help you:

- Determine collection service needs, possibly reducing your monthly garbage bill
- Set up your recycling and organics collection program, including bins and signage
- Train your employees to sort properly
- Apply for free indoor green bins (see [www.RecyclingRulesAC.org/containers](http://www.RecyclingRulesAC.org/containers))

To request help, simply visit [www.RecyclingRulesAC.org/request-assistance](http://www.RecyclingRulesAC.org/request-assistance).