



RECYCLING IS MANDATORY
FOR MANY BUSINESSES AND MULTI-FAMILY HOMES

RecyclingRulesAC.org



ATTENTION

Owners and Managers of Businesses and Multi-Family Properties:

The Alameda County Waste Management Authority (Authority) Mandatory Recycling Ordinance 2012-01 has mandated recycling in the **City of Hayward** since July 1, 2012 for businesses and institutions with 4 or more cubic yards of weekly garbage service as well as multi-family properties with 5 or more dwelling units.

RECYCLING RULES

The Authority's ordinance specifies that property owners and managers of commercial properties with 4 or more cubic yards of garbage service and multi-family properties with five or more dwelling units, may be cited, and possibly fined for any of the following violations:

- Failure to provide containers and service of sufficient number, size and frequency for recyclable materials (cardboard, newspaper, white paper, mixed recyclable paper, recyclable glass food and beverage containers, aluminum and metal food, beverage containers, PET (#1) and HDPE (#2) plastic bottles). The containers for recyclables must be able to store all the recyclables generated on-site.
- Failure to provide information at least annually to employees, tenants, and contractors describing how to properly use the recycling, organics and garbage containers, as well as no later than 14 days after move-in and no less than 14 days prior to move-out.

Businesses and institutions may also be cited, and possibly fined for:

- Disposing of recyclable materials in the garbage, and/or
- Disposing of garbage in recycling containers.

Enforcement of the Mandatory Recycling Ordinance has been in effect since January 1, 2013.

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SETTING-UP COLLECTION SERVICE

Hayward has two distinct service areas for garbage, recycling and organics (food scraps, food-soiled paper and plant debris) collection services: the City of Hayward service area and Oro Loma Sanitary District service area.

Businesses & Institutions:

Both the City of Hayward and Oro Loma Sanitary District contract with Waste Management of Alameda County (WMAC) for garbage, recycling and organics (food scraps, food-soiled paper and plant debris) collection service. In the City of Hayward service area, there is no additional charge to participate in the recycling services. In the Oro Loma Sanitary District, recycling services are at a reduced rate compared to garbage services. In both service areas, WMAC offers free onsite assistance to implement separate collection of recyclables and organics. To make an appointment or to subscribe to recycling and/or organics collection service in the City of Hayward service area, please call WMAC at (510) 537-5500. In the Oro Loma Sanitary District service area, please call WMAC at (510) 613-8710.

Additional information about the services provided for Hayward businesses can be found at: [www.hayward-ca.gov/CITY-
GOVERNMENT/DEPARTMENTS/PUBLIC-WORKS-UES/
documents/2014/bus_Mandates_2014.pdf](http://www.hayward-ca.gov/CITY-GOVERNMENT/DEPARTMENTS/PUBLIC-WORKS-UES/documents/2014/bus_Mandates_2014.pdf).

Multi-Family Properties:

Both the City of Hayward and Oro Loma Sanitary District contract with Waste Management of Alameda County (WMAC) for garbage collection service to all multi-family properties with 5 or more units. For multi-family properties located in the City of Hayward service area, Tri-CED Community Recycling provides recycling service for all multi-family complexes. There is no additional charge for multi-family properties to participate in recycling services. To request additional carts, or for more brochures describing the recycling services in the City of Hayward service area, please call Tri-CED at (510) 537-9963 or email Eileen Riener at erriener@tri-ced.com. To subscribe to recycling and/or organics collection service in the Oro Loma Sanitary District service area, call WMAC at (510) 613-8710.

Additional information about the multi-family services provided in the City of Hayward can be found at: [www.hayward-ca.gov/
GREEN-HAYWARD/documents/2012/Guide_to_Recycling_
Services_for_Multi-Family_Dwellings.pdf](http://www.hayward-ca.gov/GREEN-HAYWARD/documents/2012/Guide_to_Recycling_Services_for_Multi-Family_Dwellings.pdf).

Support Materials and Additional Assistance

Downloadable posters with information specific to Hayward or the Oro Loma Sanitary District services are available at www.RecyclingRulesAC.org/city/city-of-hayward and www.RecyclingRulesAC.org/city/oro-loma-sanitary-district, depending on your service area. Additional support materials, such as template letters for compliance with the annual notification requirement and tips for setting up or improving your recycling program are also available on the website.

Should you want to discuss your questions with City of Hayward staff, please call the Utilities & Environmental Services Department at (510) 583-4700.

In addition to WMAC's assistance, the Alameda County Waste Management Authority's Business Assistance team is available to help businesses start or improve recycling and organics collection programs. Free services include phone consultations for guidance on compliance, on-site waste and recycling assessments, and detailed recommendations identifying specific opportunities for your business to reduce waste.

Visit www.RecyclingRulesAC.org or call (510) 891-6575 to learn more or to request assistance.

The Alameda County Waste Management Authority (ACWMA) has a goal to reduce waste by ensuring that recyclables and compostables make up less than 10 percent of what goes to landfill by the year 2020. To help reach that goal, Mandatory Recycling Ordinance 2012-01 went into effect July 1, 2012.